

Ottawa Site

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Revised 2025-04-04

Department/Position	Phone	Alternate Phone	Fax
Toll Free	1-866-202-9422		
Supply Chain - Blood Orders/Distribution			
Staff On Call Friday 23:00 to Sat 07:00 and Sat 23:00 to Sun 07:00 Staff on-site all other hours			
Blood Component/Products Order Desk	(613) 560-7212	Toll free 1-866-202-9422 -1	(613) 560-7199
Emergency # (in the event of phone failure)	(343) 996-1951	(613) 294-3819	
Supply Chain - Administration			
Manager, Production	(613) 560-7151	(613) 240-4524	(613) 560-7199
Supervisor, Distribution	(613) 560-7244		(613) 560-7199
Supervisor, Production	(613) 560-7223		(613) 560-7199
Director	(613)-294-3819		(613) 560-7199
Hospital Account Management			
Hospital Liaison Specialist	(343) 996-7162	Toll free 1-866-202-9422 - 3	
Associate Director	(905) 304-5812	(289) 439-3309	(905) 304-5822
Medical Services			
medicalservices@blood.ca			
Medical Officer - East	1-855-238-2278		1-866-992-6614
Medical Officer - West	1-844-744-3303		1-866-992-6614
Lookback/Traceback (LBTB)			
lbtb@blood.ca	1-800-264-0680 ext 5247		(905) 494-8120
Diagnostic Services			
RBC Antibody Investigation Laboratory			
Brampton Diagnostic Services	905-494-5295		(905) 494-8131