Diagnostic services web section on blood.ca: an update

The Diagnostic Services section located on www.blood.ca was first introduced in 2011.

In April 2016, Canadian Blood Services issued a survey to hospital customers asking for feedback from the provinces on the Diagnostic Services web section. The feedback was loud and clear. We needed to make it easier for our customers to find forms (76 per cent of respondents agreed) and test information (61 percent of respondents agreed).

On June 25, 2018, we launched a new web section under the new title “Laboratory Services”. And, on Sept. 28, blood.ca got a makeover resulting in a new look and feel to accompany an easier to navigate resource.

This section of blood.ca includes Diagnostic Services Laboratories, National Immunohematology Reference Laboratory (NIRL) and the National Platelet Immunology Reference Laboratory (NPIRL), formerly called the Winnipeg Platelet Immunology Laboratory

The updated online Laboratory Services section provides easy access by test services, or through a new feature called the Test Catalogue.
➢ **New Test Catalogue (Locate a Test)** — allows quick access to available tests by selecting either the test service required, the Canadian Blood Services testing site, or a dropdown test menu. The test menu provides test details, sample collection information, downloadable requisitions, and shipping instructions.

➢ **QuickLinks** — provide quick access to requisitions and forms.

This update was important to continue to meet the needs of our valued customers.

Contact your local Hospital Liaison Specialist if you have questions about the updated web section and the services available.

To read more articles, please visit the BloodNotes section of blood.ca