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**INFORMATION ONLY**

New Tamper Indication Device (TID) Trial

Customer Letter # 2025-08

*For Hospitals serviced out of Newfoundland ONLY*

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2025-03-05

Dear Colleagues:

In an effort to mitigate product loss, the Newfoundland Canadian Blood Services Production and Distribution Site will trial a new tamper indication device for an 8-week period, beginning on March 18, 2025.

The new device is a metal wired, more robust option than our current version. Please see **Attachment 1** *New Tamper Indication Device Photo* and **Attachment 2** *Current Tamper Indication Device Photo*.

It is important to note that both the current and new devices are not utilized to prevent access to a shipping container. They are applied to provide evidence that someone may have gained access to the contents of a shipping container. The packing configurations and validations for insulated shipping containers are not impacted by the change.

During the trial, both the current and new devices will be used. There will be numbers on the new device, which will correspond to the written number on the packing slip. In the event the current Tyvek (paper) wrist-band style device is not attached to the insulated shipping container at time of receipt, hospital customers are requested to confirm the device number written on the packing slip matches with the number on the wired device to provide assurance someone has not gained access to the contents. If the numbers do not match, the shipment should be deemed unacceptable.

The new device is more robust and will require wire cutters to remove, therefore each hospital customer serviced by the Canadian Blood Services Newfoundland Production and Distribution site will be receiving wire cutters. The cutters should arrive at the hospitals by the week of March 10, 2025. If they don't arrive during this time or are damaged, please contact your distribution department.

To remove the wired device, simply place the wire through the supplied cutters and cut the device. The wired devices can be discarded in regular garbage.

The following are tips when using the cutters.

- Protective gloves and eye protection should be worn when cutting the metal tamper indication device.
- Cut away from your body and keep your head and face away.
- Use both hands on the tool ensure the wire is cut the first time and to avoid multiple cuts into the wire, which could result in fragments flying out.

Please consult with your hospital occupational health and safety team if you require further guidance.

Customers are invited to provide feedback regarding the use of the cable tamper indication device and supplied cutters using the ***New Wired Tamper Indication Device Trial Feedback Form*** survey that will be emailed to you.

Once the trial is complete, Canadian Blood Services will resume using the Tyvek wrist-band version.

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at [www.blood.ca](http://www.blood.ca) in the “Hospital Services” section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

Jody Faught,  
Vice-President, Supply Chain



**Canadian  
Blood  
Services**

BLOOD  
PLASMA  
STEM CELLS  
ORGANS  
& TISSUES

1800 Alta Vista Drive  
Ottawa ON  
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**Attachment 1: New Tamper Indication Device Photo**



*Black buckle strap with a numbered red wired device and current paper device attached to a Canadian Blood Services Box*



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### Attachment 2: Current Tamper Indication Device Photo



*Black buckle strap with a current the Tyvek wrist-band device attached to a Canadian Blood Services Box*