

INFORMATION ONLY

Update for Manual Contingency Process for Labelling
 Customer Letter # 2025-07

2025-03-05

Dear Colleagues:

Beginning 2025-03-24, Canadian Blood Services will implement a new tag to be used for labelling in our manual contingency processes when there is an eProgesa service interruption (our information management system).

You may see both the current manual label (**Figure 1**) and the new manual tag (**Figure 2**) in use, until such time as the current label inventory is exhausted.

Canadian Blood Services is implementing the new tag to replace a low usage label that has an adhesive expiry. See **Figure 3**.

Figure 1

Example of a **Deglycerolized RBC LR** with current manual labelling



Figure 2

Example of **Deglycerolized RBC LR** with new manual tag

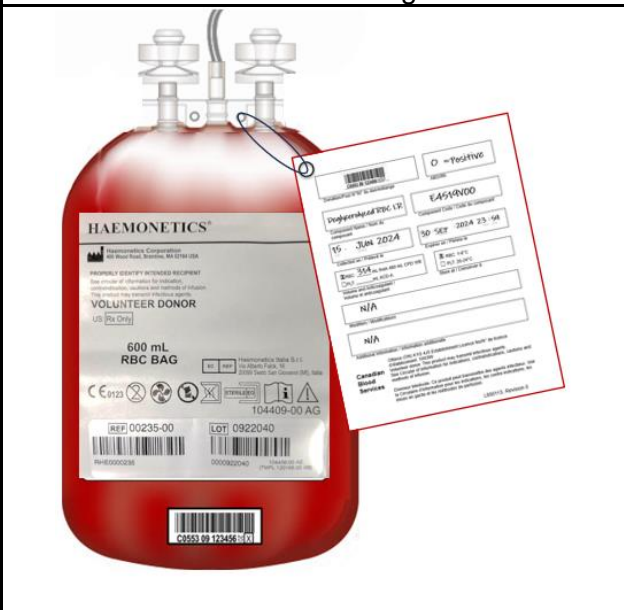
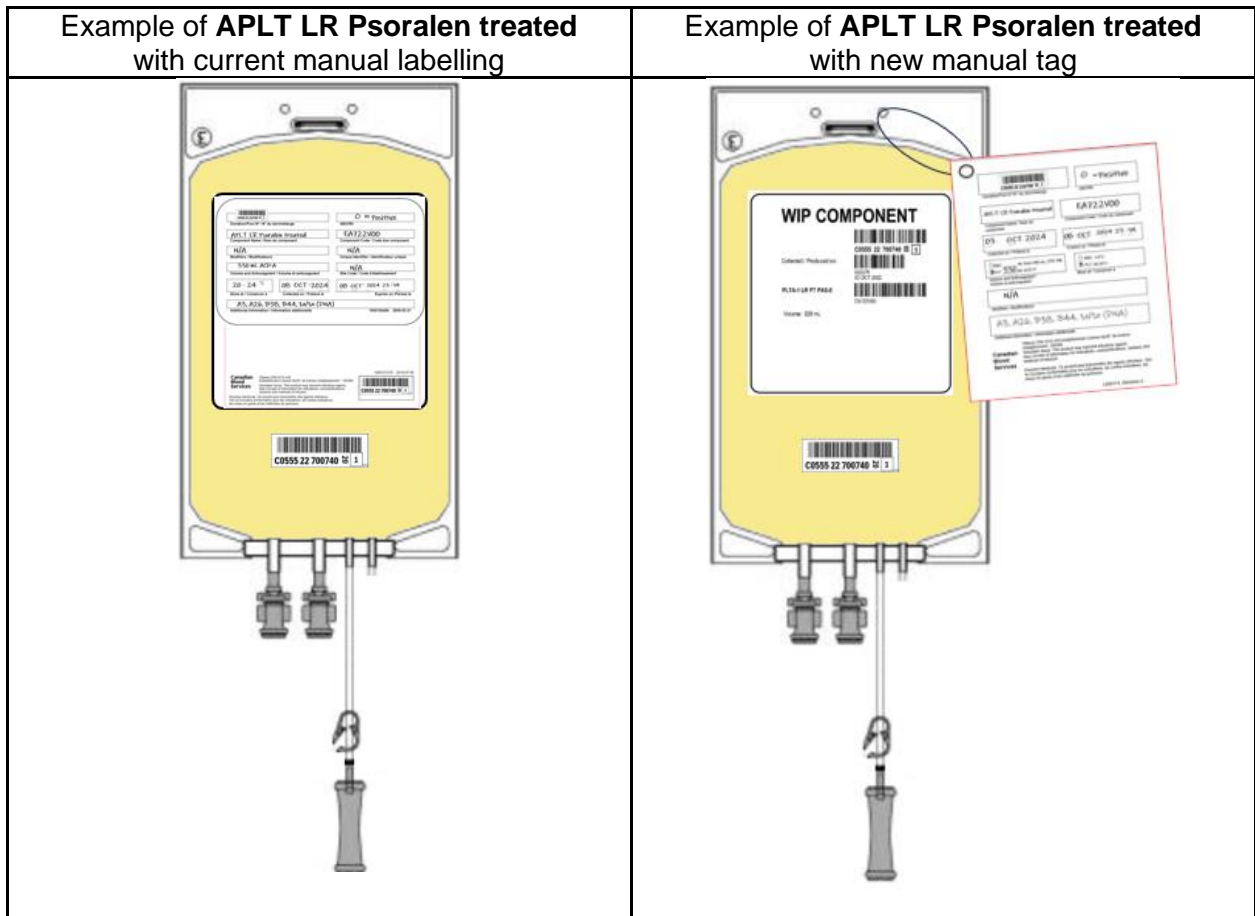




Figure 1 (Continued)

Figure 2 (Continued)



Components may have a WIP (Work In Progress) label on the component, as shown in **Fig. 2**. This label is used by Canadian Blood Services and contains interim information that may not be configured in your LIS system. Therefore, do not scan barcodes from WIP label. Retrieve final component information from the attached manual tag.



Figure 3: L800113 Manual Labelling Tag

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Donation/Pool N°/N° du don/mélange

Rh
ABO/Rh

Component Name / Nom du composant

Component Code / Code du composant

DD - MM - YYYY
Collected on / Prélevé le

DD - MM - YYYY HH mm
Expires on / Périmé le

RBC: _____ mL from 480 mL CPD WB
 PLT: _____ mL ACD-A
Volume and Anticoagulant /
Volume et anticoagulant

RBC: 1-6°C
 PLT: 20-24°C
Store at / Conserver à

Modifiers / Modificateurs

Additional Information / Information additionelle

Ottawa (ON) K1G 4J5 Establishment Licence No/N° de licence
d'établissement: 100390
Volunteer donor. This product may transmit infectious agents.
See Circular of Information for indications, contraindications, cautions and
methods of infusion.

**Canadian
Blood
Services**

Donneur bénévole. Ce produit peut transmettre des agents infectieux. Voir
la Circulaire d'information pour les indications, les contre-indications, les
mises en garde et les méthodes de perfusion.

L800113, Revision 0

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at www.blood.ca in the “Hospital Services” section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

Wanda Lefresne
Director, Process Management