

December 3, 2024

Subject: Grifols Product Packaging Update - Carton Security Seal

Dear Customers:

We would like to inform you of the following packaging update for Grifols drug products for Canada.

Each vial of Grifols biological drug product distributed in Canada has tamper-evident shrink-wrap around the container-closure (cap). As part of a global harmonization initiative, as of October 2024 Grifols has also begun applying a security seal on each unit carton for drug products packaged for use in Canada, and this seal will need to be broken to access the contents of the carton. These seals are designed to show evidence of tampering (fibre tear if removed from the carton). In the coming months, once current product inventories deplete, customers will start receiving product that has a security seal on the unit carton. Please note that there may be Grifols drug product in distribution in Canada without a carton security seal, up to late 2027, based on existing product expiration dates.

Example of the carton security seal:



Should you have questions regarding this communication, or if you require this letter in an accessible format, please contact Grifols Medical Information at 1-866-482-5226.

Sincerely,

Gillies, Martha

Digitally signed by Gillies, Martha
Date: 2024.12.03 17:21:51 -05'00'

Martha Gillies
Senior Director, Contract Operations, Quality & Logistics